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NEWS RELEASE

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INSURANCE DEPARTMENT READY TO ASSIST FIRE VICTIMS

Get help with questions and concerns

BOISE ID (July 6, 2012) – The Idaho Department of Insurance is reaching out to consumers in the wake of the devastating Charlotte Fire to assist with their questions about the claims process and what to expect from their insurance companies.

The Department encourages homeowners to contact their insurance producers and claims adjusters first. "Our deepest sympathies go out to those who lost their homes in this fire," says Department Director Bill Deal. "This is an emotional time, and we want Idahoans to know that we are available to address questions or concerns about their fire loss."

Dave Mulder, Department Consumer Affairs Officer in Pocatello, can be reached by phone at 236-6411, or in person at 353 N 4th Ave, Suite 200. Idahoans can also speak to a Consumer Affairs Officer at the Boise office by calling 800-721-3272.

Assistance from the Department of Insurance is free and available to consumers on any insurance-related topic.

About the Department of Insurance
The Idaho Department of Insurance has been regulating the business of insurance in Idaho since 1901. The mission of the Department is to equitably, effectively and efficiently administer the Idaho Insurance Code and the International Fire Code. For more information, visit www.doi.idaho.gov.

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