National Fire Incident Reporting System Password Rules (January 2013)

NFIRS software Release 5 contained an enhancement to passwords on the NFIRS System. Passwords must now contain a special character, 'welcome1' is no longer valid but 'welcome1!' is a valid password.

If you change a password and forget to include the special character when you click OK on the Change Password dialog box the message: "Password Changed Successfully" will appear, however when you click Save on the User Maintenance screen the system will display the message: "Attempt To Save User Changes Failed." To correct that, reopen the Change Password dialog box and reenter the desired password including a special character such as:

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